Rapid Identity- First Log-in

This article outlines how to setup your Rapid Identity account and password for first time users.

If you need to reset your Rapid Identity password contact ITSS itss@yesnet.yk.ca **or (867)667- 8535.**

The first time you login to the portal – https://portal.yesnet.yk.ca

For the first login you must use a predetermined default password and then set a new one, steps below.

1. Enter your YESNet Portal login which must include @yesnet.yk.ca (usually firstname.lastname@yesnet.yk.ca)

2. Enter your default password

    1. **Staff** – Y+[First initial lowercase]+[employeeID]+[Last initial lowercase]+?
       Example where employee ID is 1234567 – Yh1234567j?

    2. **Students** – S+[First initial lowercase]+[Birth year (yyyy)]+[Birth day (dd)]+[Last initial lowercase]+!
       Example where birthdate is 08/31/1993 – Sh199331j!

3. Click the Go button
4. Click the blue text "CLICK HERE to change your password"
5. Follow prompts to set new password
6. Confirm login to https://portal.yesnet.yk.ca with new password
7. Please allow for a few minutes for system to sync to other services before attempting login